



**RESIDENTIAL TELEPHONE SERVICE
LETTER OF AUTHORIZATION**

Tech Valley Standard Calling Package: \$34.95

Unlimited local calling

***This does not include directory assistance or other billable services. For additional information please contact customer support at 800.461.4863.*

Domestic Long Distance \$.099/min. anytime

***Pricing includes FCC, E911 & LNP charges*

Resident One Time Installation/Conversion Charge \$129.95

Please indicate the following:

Current Local Carrier: _____

Current Long Distance Carrier: _____

Would you like to convert your current phone service and features as is? Yes _____ No _____

Is this a new install? Yes _____ No _____

If "No", please indicate the number to be converted _____ - _____ - _____

Name _____

Address _____

City _____

State _____ Zip _____

Social Security Number: _____ - _____ - _____

Alternate Contact Number: _____ - _____ - _____

Signature _____ Date _____

By signing this form, I hereby authorize Tech Valley Communications to switch my services according to the plans I have selected above.

Please mail completed form to:

Tech Valley Communications
3 City Square, Albany, NY 12207
or Fax to 518.434.4389



RESIDENTIAL FEATURE RATES

This document provides rates information on some of our most popular features available with local service. Please check any features you would like included with your phone service. If you require further information regarding our features, please call our Customer Care Center at 1.800.461.4863 to speak with one of our trained representatives. The rates below are current, but are subject to quarterly adjustments based on market pricing.

	Service	Monthly Charge
<input type="checkbox"/>	All Call Blocking – Prevents your number from going out to Caller ID equipment	No Charge
<input type="checkbox"/>	Anonymous Call Rejection (if you have Call ID) Blocks incoming calls marked private	No Charge
<input type="checkbox"/>	Anonymous Call Rejection (without Call ID) Blocks incoming calls marked private	\$5.56
<input type="checkbox"/>	Call Forward Busy (always active)	\$4.00
<input type="checkbox"/>	Call Forward Busy and No Answer (always active)	\$5.75
<input type="checkbox"/>	Call Forward No Answer	\$4.00
<input type="checkbox"/>	Call Forward Variable (you turn on using *72 and off using *73)	\$6.75
<input type="checkbox"/>	Call Return Denial – prevents *69 from being used from your line	No Charge
<input type="checkbox"/>	Call Trace - *57 – sends record of most recent call to annoyance call bureau – per use	\$3.00
<input type="checkbox"/>	Call Trace Denial – prevents *57 from being used from your line	No Charge
<input type="checkbox"/>	Call Waiting	\$6.75
<input type="checkbox"/>	Call Waiting ID – used with Call ID & displays the number of the 2 nd incoming call	\$6.69
<input type="checkbox"/>	Call Waiting ID with name – same as Call Waiting ID but also will display the name	\$8.75
<input type="checkbox"/>	Caller ID	\$6.69
<input type="checkbox"/>	Caller ID with Name	\$8.75
<input type="checkbox"/>	Distinctive Ring – 2 nd number that rings on the same line with a unique ring pattern	\$4.69
<input type="checkbox"/>	Distinctive Ring 2 – 3 rd number that rings on the same line with a unique ring pattern	\$6.60
<input type="checkbox"/>	Listing – Additional	\$4.80
<input type="checkbox"/>	Listing – Non Published (not in directory and not available to 411 operators)	\$3.00
<input type="checkbox"/>	Three Way Calling	\$3.80
<input type="checkbox"/>	Voice Mail	\$12.45

PLEASE NOTE – Some features are not available from every Central Office – Please contact Tech Valley Communications customer service for confirmation of service availability.

Signature _____ Date _____

By signing this form, I hereby authorize Tech Valley Communications to add the above features to my telephone service.